Activity and Unactivity Condition

Usage Cases

You need to condition some transition depending on the activity or inactivity on an issue.

Examples:

- A Support ticket stayed in the ***In Progress*** Status since 1 day without additional comment, you want to allow a Transition managed by Auto-Transition, in order to launch a new reminder by mail.
- A Ticket is ***Resolved*** since more 3 days, you want to Close it (always by Auto-Transition)
- You want to block a transtion for a delay for legal reasons,
- ...

Add the Condition

Select the ***Actviity Condition*** ...

	Activity Condition 🗡	Transition is allowed if an activity has occurred in a specified delay for an Activity type.

Or the ***Inactivity Condition*** ...

	Inactivity Condition 🗡	Transition allowed if inactivity is confirmed on the Issue.

Edit and View Parameters

It is possible to define a threshold for each of proposed Activity Type.

Update parameters of the Activity Condition Condition for this transition.

Update parameters of the Activity Condition Condition for this transition.

🗡 Provided by Minyaa

Issue Comment:	8h
Issue Edition:	8h
Transition performed:	2d
Work logged:	2d

Update   Cancel

When defined, the condition will be passed depending on activity Type evaluations.

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All of the following conditions ▼	Add condition

🗡 The transition may be executed, if one of above activities has occurred in the mentioned delays ...
- An Issue Comment has been entered in the last **8h**
- The Issue has been edited in the last **8h**
- A Transition has been performed in the last **2d**
- Some Work has been logged in the last **2d**

XML Declaration

The Condition configuration may be done in XML in Workflow descriptor as follow :

```
<condition type="class">
        <arg name="onEdit">8h</arg>
        <arg name="onWorklog">2d</arg>
        <arg name="onComment">8h</arg>
        <arg name="class.name">fr.alkaes.myaawf.workflow.condition.
ActivityCondition</arg>
        <arg name="onTransition">2d</arg>
</condition>
```

ⓘ

- [Minyaa Suite](#)

> ℹ️ **Useful hint**
>
> *See also ...*