Move Issue Function

On this page:

- Usage cases
- How it works
- Configuring the Feature

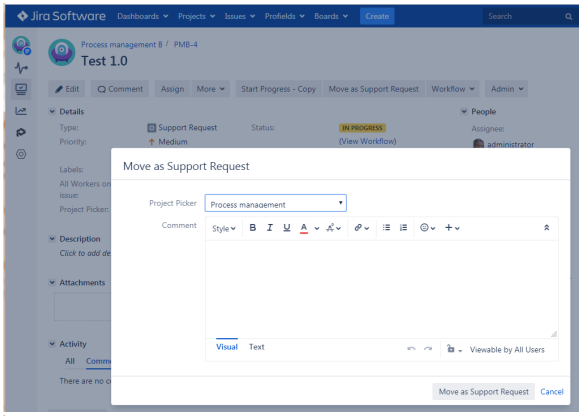
Usage cases

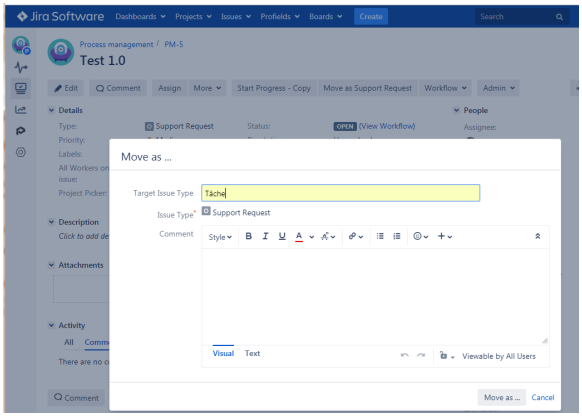
You want to implement some Triage of your incoming JIRA Issues with a move of them in the correct Project/Issue Type :

- You want to allow your users to move quickly an Issue to another Project and/or other Issue Type,
- You want to implement an Auto-Triage for incoming Mail, by using Auto-Transition and Issue Move.

How it works

By using this **Move Issue** Post-Function in your workflow, you will be able to move it to another Project and/or other Issue Type,





Configuring the Feature

Before continuing ...

Before configuring the **Move Issue** Workflow Post-Function, you have to take in account some constraint :

- **Move Issue** Workflow Post-Function does perform the move without user interaction ...
- It means that you are not able to be asked for any selection during the move,
- The Source Field Configuration needs to match with the Target Field Configuration,
- The configured Issue Type and Status have to be conherent for the target Project,
- No control can be done during the Post-Function configuration, since it is not known with which project you want associate the Workflow,
- ... to use with care !!

To use this **Move Issue** Post-Function, please follow these steps :

- Create your suspensive Step,

Fix Version/s	Summary
6400.1.18, 7000.1.18, 7100.1.18, 7300.1.18, 7400.1.18	Move Post-Function support the identification of Target Project and Issue Type by Issue Fields
6400.1.18, 7000.1.18, 7100.1.18, 7300.1.18, 7400.1.18	Move Post-Function needs to be not sensitive with Move Permission

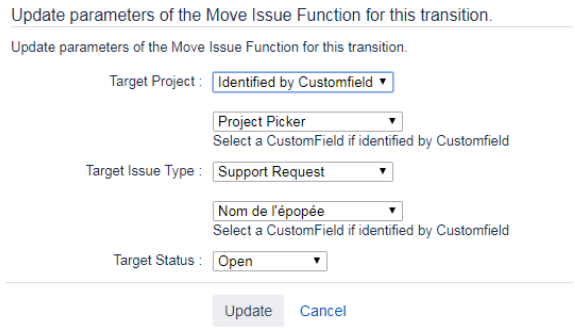
2 issues

- Append incoming transitions (One Global Transition or few Step Transitions, depending your needs)
- Append a Recursive Transition
- It will give by example such below Steps

- You will have just to add the **Move Issue** Post-Function to any wanted transition
  For more information on adding a Post Function in Workflow, please see JIRA: Adding a Post Function

- Its configuration allows you to specify ...
    - The Project where you want move the issue,
        - in the same Project (it means that you will specify another target Issue Type),
        - Explicitly identified,
        - or implicitly identified by a Customfield
    - The Issue Type to use for the target Issue,
        - in the same Issue Type (it means that you specify another target Project),
        - Explicitly identified among any Issue Type,
        - or implicitly identified by a Customfield
    - The Status in which the Issue has to be set,

- For all these parameters, you can specify that it has to be moved in the same Project, Issue Type or Status.



> **Before continuing ...**
>
> Note that no control is possible at this stage. The selected Issue Type has to be relevant for the selected Project !

- When added, the Post-Function should be among the latest defined Post-Functions (its weight is set to 1000).
- You will end up with a transition looking like:



And the XML Declaration as follow :

```
<post-function >
        <function type="class">
                <arg name="targetIssueTypeCustomfieldId"
>customfield_10104</arg>
                <arg name="targetProjectId">-2</arg>
                <arg name="full.module.key">fr.alkaes.minyaa.jira-
plugin-minyaa-workflowsmoveIssueFunction</arg>
                <arg name="targetIssueTypeId">10100</arg>
                <arg name="targetStatusId">1</arg>
                <arg name="class.name">fr.alkaes.myaawf.workflow.
postfunction.MoveIssueFunction</arg>
                <arg name="targetProjectCustomfieldId"
>customfield_10300</arg>
        </function>
</post-function>
```

- When the Post-Function will be executed, it will check for Transition History, and will identify the previous Step (different from the current), and then it will create a new Step occurrence in the Workflow, like if there was some outgoing transition to this previous Step.

See also ...

- JIRA: Adding a Post Function